

Virema Community Guidelines

Effective date: 16 September 2026 Last updated: 16 September 2026

Virema is operated by Valentyna Fomina, acting as a Belgian sole proprietor (registered natural person), enterprise number 1009.416.048, with a business establishment at Avenue Limbourg 55, 1070 Anderlecht, Belgium ("Virema", "we", "us" or "our").

Contact: **support@virema.app** Voice support: **+1 570 359 4100** (English-language voicemail; carrier and international calling charges may apply)

These Community Guidelines apply alongside the Virema Terms & Conditions. They are intended to support respectful, honest and safer relationship discovery. They do not eliminate the risks of online or offline interaction.

1. Adults only

You must be at least 18 years old to use Virema. Do not misrepresent your age, create an account for a minor or use images to suggest a false age or identity. Sexual content involving a minor, grooming or exploitation is prohibited and may be reported to the competent authorities where required.

2. Be authentic

Use your own identity and content you have the right to use. Do not impersonate another person, use stolen photos, create deceptive duplicate accounts, falsify verification material or materially misrepresent your age, identity, relationship status, intentions or circumstances.

Identity verification and trust indicators can provide limited information, but they are not criminal-background checks and do not guarantee honesty, safety, compatibility or good intentions.

3. Respect consent and boundaries

Respect another person's decisions and boundaries. A refusal, block, freeze, lack of response or request to stop contact must be respected. Do not harass, threaten, stalk, shame, intimidate, coerce, blackmail, extort, bully or encourage violence or self-harm. Do not target people based on protected characteristics.

4. Sexual content and exploitation

Virema is not a pornography, escort or sexual-services platform. Do not post explicit nudity, pornography, fetish content, non-consensual intimate content, sexual solicitation, prostitution, trafficking or sexual exploitation. Ordinary non-explicit lifestyle, beach or swimwear photos may be permitted when they accurately represent the user and are otherwise lawful and appropriate.

5. Fraud, money and commercial misuse

Do not use Virema for romance scams, false emergencies, investment schemes, pyramid schemes, phishing, spam, unauthorised advertising or deceptive commercial activity. Do not manipulate another person into sending money, gifts, loans, credentials or financial information. Never share passwords, one-time codes or payment credentials.

6. Privacy and content rights

Do not disclose another person's private information, documents, address, phone number, private messages, intimate content or location without lawful authority or permission. Do not upload content you do not own or have permission to use.

Virema cannot prevent screenshots, recordings or copies made outside the Service. Creating or using them for harassment, humiliation, threats, blackmail, extortion or exploitation is prohibited.

7. Safe communication and meetings

Communicate respectfully and do not send unwanted repeated messages, malware or dangerous links. Automated translation may be inaccurate.

For an offline meeting, consider a public place, tell a trusted person, arrange independent transport, protect financial and identifying information, and leave if you feel unsafe. QR meeting confirmation, stages, progress percentages and trust indicators do not prove that a person or meeting is safe. Contact local emergency services in an emergency.

8. Reports, blocking and chat controls

Reporting and blocking are separate actions. Use the report function when you want Virema's moderation team to review suspected misconduct. Use blocking or chat controls to restrict direct interaction. Do not submit knowingly false, retaliatory or abusive reports.

A manual chat freeze pauses ordinary messaging but does not pause the Match deadline. A report may require us to preserve limited evidence under the Privacy Policy even if the related Match later ends.

9. Educational and relationship-stage materials

Lectures, questions, notes, stages and relationship guidance are educational tools. They are not medical, psychological, psychiatric, legal or financial advice. Stage completion, engagement or wedding-date features do not create a legal marriage or replace the legal formalities required by the relevant authorities.

10. Platform integrity

Do not scrape, copy, sell, profile or surveil users; use unauthorised bots; bypass limits, moderation, blocks, purchase verification or security controls; reverse engineer unlawfully; interfere with the Service; or upload malicious or illegal material.

11. Enforcement and review

Depending on severity, context and available evidence, Virema may remove content, issue a warning, limit features, freeze interactions, remove verification or trust indicators, suspend an account or permanently close it. Urgent safety measures may be taken before notice. Where appropriate and legally required, we will provide notice or a review channel.

Moderation cannot detect or prevent every violation. Reporting to Virema does not replace contacting emergency services or law enforcement where appropriate.

12. Updates and contact

We may update these Guidelines as the Service and legal requirements change. Material changes will be communicated through an appropriate channel and will apply prospectively from the stated effective date.

Questions, safety concerns and appeals may be sent to **support@virema.app** or left by voice at **+1 570 359 4100**. The telephone line is an English-language voicemail service; carrier and international calling charges may apply. For the fastest response, use email. Do not leave passwords, one-time verification codes, payment-card details or identity-document numbers in a voicemail.